

VTGO-PC Advanced

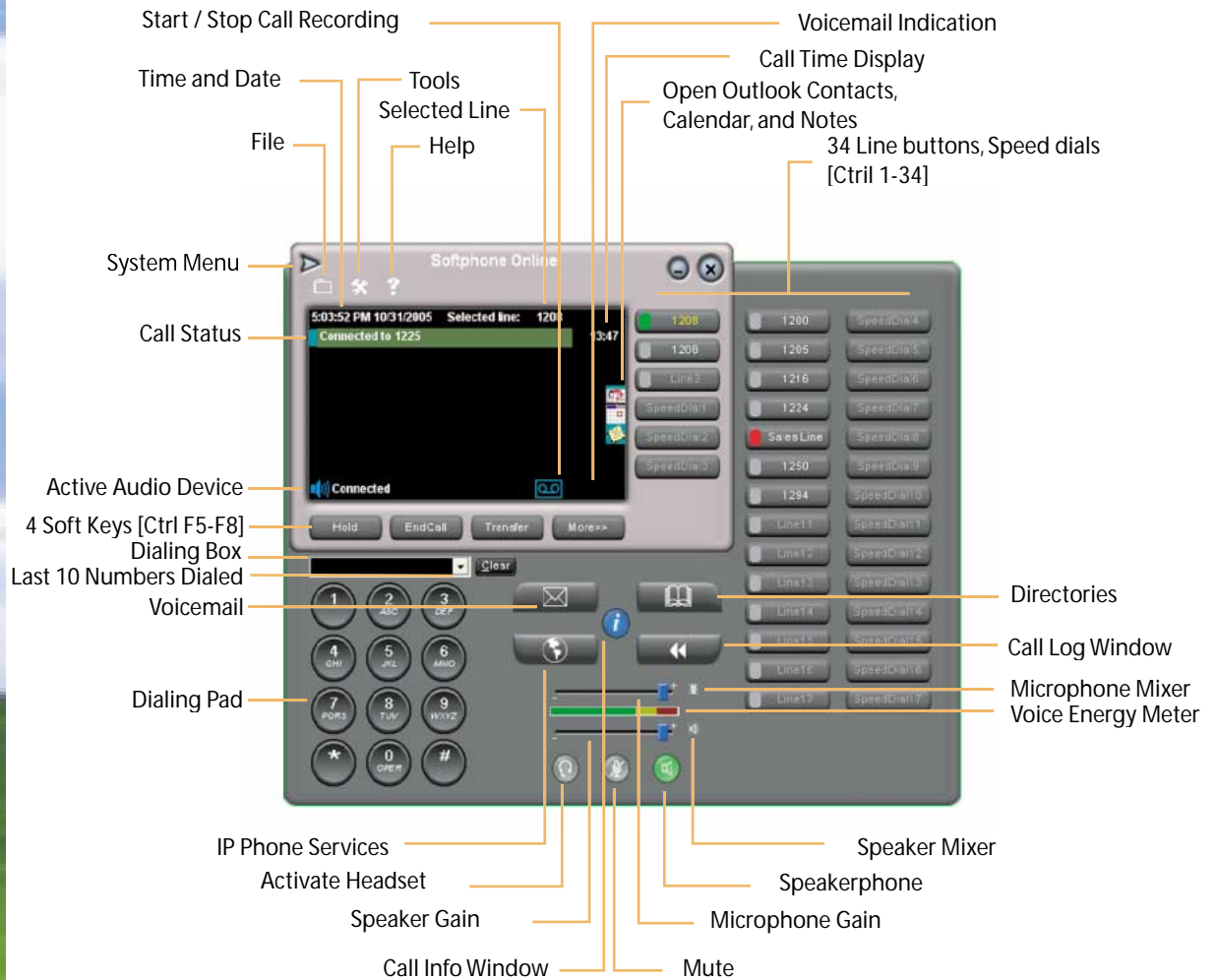
Enterprise Class Voice Over IP Softphone Solution for Windows

VTGO-PC Advanced Overview

VTGO-PC Advanced is a VoIP softphone application designed for a PC.

This softphone allows Enterprise workers to use a Windows PC within a wired or wireless network while utilizing all the features of a Cisco 7960. VTGO-PC Advanced is a cost saving alternative to traditional hard phones where space is limited, for mobile users who need advanced call management, and for disaster recovery. Engineered specifically for a Cisco CallManager, VocalData, Tekelec or Asterisk switch.

- User Friendly
- Outlook Integration
- Extension Mobility
- Call Recording



VTGO-PC Advanced Benefits



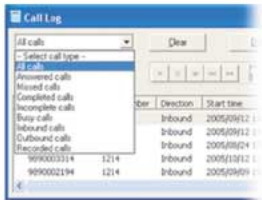
Microsoft Outlook Integration:

Users can quickly access their Outlook calendar, notes and contacts for scheduling, documenting and updating through links located on the graphical user interface.



Directories Integration:

Users can make calls quicker and more efficiently. Click to dial from LDAP Directories (Cisco CallManager, Microsoft Active Directory, or public LDAP Services), Outlook contacts, Windows Address Book, instant messengers, and Cisco CallManager Express Local Directory



Call Log and Call Statistics:

Monitor call activity and statistics whenever you make or receive a call. All call information can be stored on a local database.



Web Dialing:

Make calls directly from web pages. Highlight and right click any phone number from any web page and place a call by selecting "call with VTGO".



Accessibility Features:

This feature allows users to choose optional voices assistance or a TDD / TTY terminal to assist visually or hearing impaired users.



Extension Mobility:

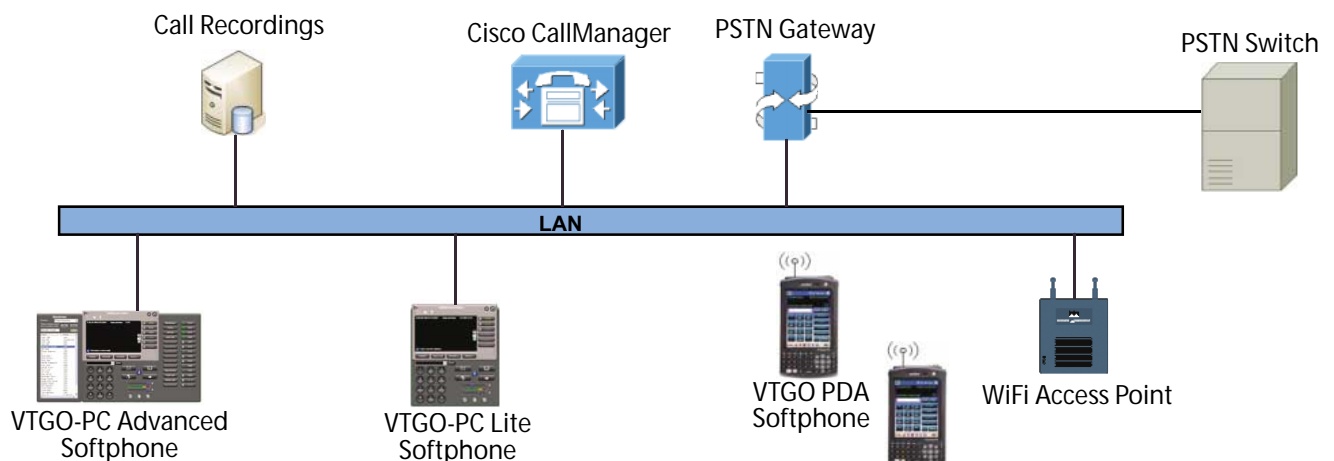
Access your phone when you are away from your desk or at another office location. Log into your assigned CallManager profile and associate your phone number and user profile with any softphone on the network.

Local Number	Direction	Start time	End time
1218	Inbound	2005/09/18 15:12:50	2005/09/18 15:12:54
1218	Inbound	2005/09/18 15:12:50	2005/09/18 15:12:54
1218	Inbound	2005/09/18 15:12:50	2005/09/18 15:12:54

Record and Playback:

Record calls for future playback. All recordings can be stored either locally or in a secure location on the network.

How It Works



VTGO-PC Advanced Feature Guide

Standard Phone Features:

- 36 Line Appearance
- Call Pick up
- Call Transfer
- Call Waiting
- Call Hold
- Call Forward
- Call Conference
- Incoming Call Name and Number Display
- Missed Call Indicator
- Time Display
- Off-hook dialing
- Speed Call Keys

Call Coverage Features:

- Busy lamp field status display
- Shared Line Support
- Shared Line Support with Barge-In
- Voicemail Status by Line
- Call Logs

Directories Features:

- Integrates with Outlook contacts, calendar and notes
- Integrates with LDAP Directories
- Integrates with CallManager Directories
- Integrates with Messaging services:
 - MSN messenger
 - Yahoo Messenger
 - AOL Instant Messenger

Accessibility Features:

- Cisco Text Relay
- TDD/TTY Terminal

Supported Codecs:

- G.729a
- G.711 a-Law
- G.711 u-Law
- GSM 6.10

Supported Platforms:

- CallManager 3.0, 3.2, 3.3, 3.4, and 4.1
- CallManager Express 3.0
- VocalData 4.0, 4.5, 5.0
- Tekelec 6000
- Asterisk

Supported Network Features:

- Support for VPN connections
- SKINNY fix-up protocol friendly
- NAT traversal using STUN and UPnP

Advanced Phone Features:

- Drag and Drop Dialing
- Call Recording
- Extension Mobility
- Last Number Redial
- Pop to Foreground on incoming calls
- Call History Logs
- Group pick up
- Call Park / Pick up
- Barge In
- Auto-answer with selective ring count

Audio Quality and Control Features:

- Mute mic / speaker
- Volume Control
- Microphone input control
- Microphone voice energy meter
- Dynamic Jitter Buffer
- Quality of Service (QoS) Support
- Microphone buffering
- Out-of-process high priority audio engine

Supported CallManager Features:

- Cisco SKINNY (SCCP)
- Redundant CallManager Support
- Multi-Line 7960 Phone Emulation
- 7914 Expansion Modules emulation
- CallManager SCCP endpoint boot process
- Fail-over to secondary CallManager

Advanced Usability Options:

- Supports XML
- Dial from Web Pages
- Soft Key Support
- User settable skins
- Selectable ringer types
- User configurable dialing rules
- Mute Media Players on Calls
- Launch VTGO-PC on start up
- Prevents Suspend when Idle

Minimum PC Requirements:

- Windows 2000, 2003, or XP
- 500 MHz CPU
- 512K RAM
- Internet Connectivity

